

# CONDITIONS

The aforementioned prices are the cost of each apartment per week. Apartments will be made exclusively available for rent from Saturday to Saturday with the exception of the "off season". The number of occupants must not exceed that of the confirmed reservation. Smoking is strictly prohibited in the apartments and in all of the indoor locations. Included in the price are hot water, electricity, heating, taxes, satellite TV as well as final house keeping.

## **CLEANING**

A general cleaning is required upon check out. However, the kitchen should be left in perfect working condition.

## **CHECK IN - CHECK OUT**

The apartments will be made available at 4:00 p.m. on the day of arrival until 10:00 a.m. on the day of departure.

## **PAYMENTS**

Final payment must be made when returning the key upon check out. Credit cards will not be accepted.

## **DOWN PAYMENT OR DEPOSIT**

Reservations may be confirmed only after a deposit of 30% of the total amount has been paid. At that time the reservation will be confirmed in writing as follows: "The down payment only guarantees confirmation of the reservation for the apartment and not of the services that would also be provided. Furthermore, in the case of a cancellation, the down payment will not be refunded."

## **CONTRACT AND SECURITY DEPOSIT**

Upon receipt of the keys, all parties will sign a contract. A security deposit of 150 Euro will be required at this time which will be returned at departure time only after the apartment is fully controlled by all parties. All contracts are subject to the condition that the occupants are financially liable for any and all damages.

## **EARLY DEPARTURE OR POSTPONED ARRIVAL**

If at any time it is necessary to postpone the date of arrival or anticipate the date of departure, no moneys will be reimbursed.

## **PETS**

Dogs and smaller pets are permitted only in the apartments "Santa Croce" and "Gardenaccia".

**CHILDREN**

Only those who are under the age of 14 at arrival time will be categorized as children.

Week-end reservations can only be confirmed at the beginning of the desired week.

The price list indicates all costs which however require further confirmation.